



# accuro

transcription on time

## WELCOME TO ACCURO

Whether you are a top 100 law firm or a progressive SME, Accuro provides a cost effective and secure solution for your document production. Established in 2002, Accuro works across all areas of law, either as an extension to, or replacement of your in-house support.

Whether the drivers are competitiveness, commercial or efficiency we believe you should be making incremental improvements to your operation wherever possible and outsourcing document production with a 'tech savvy' solution offers a quick win.

Accuro has created a marketplace of committed industry typing specialists. Our solution is entirely UK based, ISO27001 accredited and an approved partner system of the leading dictation workflow providers.

Based in Cheshire, Accuro specialises in Family, Conveyancing, Commercial, PI, Criminal, Employment and Wills and Probate. We have developed simple, easy to implement secure software and processes enabling our customers to have full, flexible access to the service from anywhere at anytime.

If you are a Partner, Practice Manager, Operational Lead or IT Director that recognises a cumbersome internal process when they see it and would like more information on intelligent outsourcing then an Account Manager is on hand to provide you with information, case studies, help or access to the service within minutes.

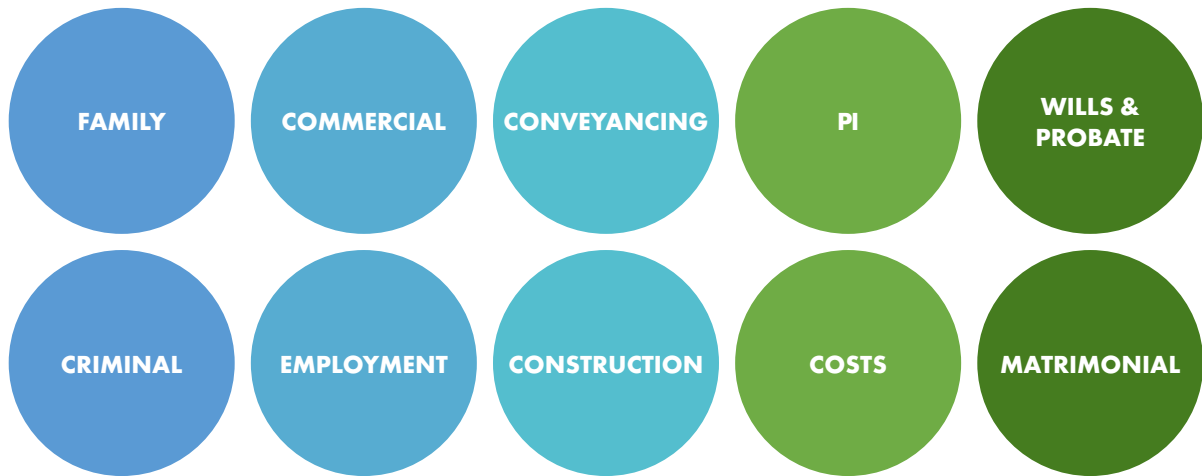
**Helen Healiss**  
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# ACCURO SPECIALISES IN A WIDE RANGE OF LEGAL AREAS INCLUDING...



## TRANSCRIPTION PROCESS... HOW DOES IT WORK?



The platform provides users with comprehensive MI including a view of work in progress.  
Transcription can be completed directly onto CMS via remote access



# WHY CHOOSE ACCURO?

Accuro has a wealth of knowledge and an enviable track record in successfully becoming outsourced partners to both top 100 and SME legal businesses throughout the UK.

For successful implementation, usability and continued high levels of quality, Accuro has focused on following primary areas:

- Approved partners with major dictation workflow providers – meaning we are already integrated with these systems
- Advanced dictation transfer software, Accuro Express – for customers who don't use dictation workflow
- Transcribing directly into customers CMS using remote applications
- Access to legal document electronic libraries (Laserforms, PLC)
- Our platform can host thousands of bespoke customer templates
- We employ a team of professional proofreaders to ensure that completed transcripts are produced to an exact requirement with maximum accuracy
- An extensive panel of highly trained legal secretaries/transcribers, all UK based.

Contract award is just the start of the journey and Accuro realises the importance of ensuring the continued satisfaction of all our customers. We have designated account managers and points of contact within the operational teams to help you start or just provide information on how the service would work for you.

## COST BENEFIT ANALYSIS



- Eliminates fixed costs. Accuro operates a 'pay as you go' service therefore customers only pay for exactly what they need;
- No operational typing backlogs, ideal for managing peaks and troughs in work;
- No NIC or pension costs;
- No holiday and sickness absence costs;
- No HR management;
- No office space required;
- No fixture and fittings costs;
- Upscale and downscale immediately;
- Free and quick installation and training.



# DATA SECURITY

The security of client data is paramount in every aspect of our process.



## CONTACTS



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